

Terms of Booking

1. The Contract is between the Hirer and the Owner, **P. E. Hallett**.
2. Bookings should be made by telephone or email and confirmed in writing or by email within five working days together with the deposit of 20%, cheques made payable to **Keeston Hill Cottages**
3. Payments can also be made by BACS (40-23-21 a/c 31154354; overseas guests use IBAN – GB47MIDL40232131154354; BIC - MIDLGB2133J. Just use your name or your booking reference number, if known, is your payer identifier). A PayPal invoice can also be sent to you, but be aware that PayPal make an additional charge for this service. The balance is due four weeks before the start of your visit. If the booking is made less than four weeks before the date of your arrival, the full amount is due at the time of booking.
4. In the event of cancellation in writing more than four weeks before the start of your holiday, the deposit will be forfeit. We will make every effort to re-let and, if we are successful, your deposit will be returned less £40 to cover our administrative costs.
5. If a booking is cancelled in writing less than four weeks before the commencement date, the total amount becomes due. We shall endeavour to re-let. Should we be able to we shall refund the whole amount, less 15%. We do urge you to consider taking out holiday insurance to protect yourself from loss in the event of illness, redundancy, jury duty etc.
6. The Owner and/or his representative retain the right to enter their property at any reasonable time to carry out any repairs which may be necessary.
7. The Hirer is responsible for the flat and undertakes all reasonable care of it, to keep it clean and tidy and replace any breakages or damage caused
8. In the event of the owner having to cancel any booking, the amount already paid is the limit of his liability.
9. We will contact you by email, post or telephone only in connection with your booking with us and not pass any of your details to a third party other than the law may require. We will keep your contact details for no longer than seven years after your visit.